DotCooperation LLC Privacy Policy

DotCooperation LLC (DotCooperation, the Registry) respects your privacy and wants to assure you that the information that you have entrusted to us is only used as described in this privacy policy and through your registration agreement with DotCooperation and your domain name registrar. This Privacy Policy describes:

- the personal data items that DotCooperation collects and maintains;
- how this data is collected; why this data is collected;
- who may be provided this personal data and why;
- how to access your data and how to limit use of your data.

Please note that this site contains links to other sites on the Internet. DotCooperation is not responsible for privacy policies on these other sites. Please be cautious about providing personal data at any site.

INFORMATION REQUIRED FOR DOMAIN NAME REGISTRATION

DotCooperation is the ICANN-licensed Registry of the .coop and the .creditunion top-level domain (TLD). As such, DotCooperation accepts domain name registrations only from ICANN-accredited registrars, that in turn have their own privacy policies.

DotCooperation information pertaining to domain name registrations is typically maintained by the registrants through their domain name registrars. Registrars submit this data electronically to the DotCooperation registry database. DotCooperation also maintains information about the verification status of each registrant which may be communicated to the registrar, if needed. DotCooperation maintains this information solely for the purpose of verifying the registrant's eligibility and does not disclose this information to third parties. The verification information is maintained during the term of registration.

SHARING INFORMATION COLLECTED FOR DOMAIN NAME REGISTRATION

When you register a domain name through a registrar, we disclose your domain name and its associated nameservers to TLD server administrators to make your address functional on the Internet. DotCooperation is bound by its TLD Registry Agreements with <u>ICANN</u>.

As required by these ICANN agreements we may also provide access to the TLD zone files to other interested recipients, provided those recipients agree not to use the TLD zone files for purposes such as the transmission of unsolicited commercial e-mails (Specification 4 of the TLD Registry Agreement).

Also, as required by the TLD Registry Agreement, we make information about domain name registrants available to the general public via domain name registration database look-up (WHOIS) services and as may be updated to the next generation Registration Data Access Protocol ('RDAP').

WHOIS or RDAP access is available on a query-by-query basis only. DotCooperation does not provide bulk WHOIS data. Please note that registrars are also required to provide WHOIS access for all of their registrations and may have differing policies for bulk access to this information. Please review each registrar's privacy policy for information on these issues. DotCooperation does not disclose other verification information collected as part of the application through WHOIS or RDAP.

A sample WHOIS/RDAP entry appears as follows:

Domain Name: COOPERATIVEBANK.COOP Registry Domain ID: D7878769-CNIC Registrar WHOIS Server: whois.ascio.com Registrar URL: http://www.ascio.com Updated Date: 2019-02-05T09:29:19.0Z Creation Date: 2001-07-10T10:21:30.0Z Registry Expiry Date: 2020-01-30T23:59:59.0Z Registrar: Ascio Technologies Inc. Danmark - filial af Ascio Technologies Inc. USA Registrar IANA ID: 106 Domain Status: ok https://icann.org/epp#ok Registrant Organization: The Co-operative Bank plc Registrant State/Province: Cheshire **Registrant Country: GB** Registrant Email: Please query the RDDS service of the Registrar of Record identified in this output for information on how to contact the Registrant, Admin, or Tech contact of the queried domain name. Admin Email: Please query the RDDS service of the Registrar of Record identified in this output for information on how to contact the Registrant, Admin, or Tech contact of the queried domain name. Tech Email: Please query the RDDS service of the Registrar of Record identified in this output for information on how to contact the Registrant, Admin, or Tech contact of the queried domain name. Name Server: NS1.NETNAMES.NET Name Server: NS2.NETNAMES.NET **DNSSEC:** unsigned Billing Email: Please query the RDDS service of the Registrar of Record identified in this output for information on how to contact the Registrant, Admin, or Tech contact of the queried domain name. Registrar Abuse Contact Email: nicrelations@ascio.com Registrar Abuse Contact Phone: +45.33886100 URL of the ICANN Whois Inaccuracy Complaint Form: https://www.icann.org/wicf/ >>> Last update of WHOIS database: 2019-12-04T14:50:53.0Z <<<

DotCooperation also provides a directory of active domains through www.directory.coop that is searchable by registrant location, organization name or domain name. Only the organisation city and country is provided in the directory entry. Registrants may update their directory.coop data by applying updates to their Registrant Contact information through their registrar's normal contact update procedures. Additional changes can be made as described on the www.directory.coop site. We may also collect information from the registrant for the purpose of including the cooperative sector category name in the registrant's directory entry.

INFORMATION COLLECTED ON OUR WEBSITE

No identifying information is collected when you visit <u>www.identity.coop</u>. If you choose to subscribe to our newsletter, you only need to supply your email address to our RSS feed on <u>www.identity.coop</u>. To remove your name, please send your request to <u>cooperate@identity.coop</u> or follow instructions on the RSS feed service.

DotCooperation gathers information about all visitors collectively, such as what areas of the website users visit most frequently and what services users access most often. DotCooperation automatically logs session sources and other data which tracks users' access to this site. We analyse these logs in order to understand aggregate user behaviour, as well as for system performance monitoring. These logs are analysed for the overall, aggregate trends they reveal about our customers, not for the behaviours of individual users. DotCooperation may disclose aggregated user statistics in order to describe the service to prospective partners, advertisers, and other third parties, and for other lawful purposes.

INFORMATION WE COLLECT ON OUR WEBSITE

The information that you supply to DotCooperation through this site will never be given, sold, rented, loaned, or otherwise disclosed to any third parties outside of DotCooperation, except when we have your express permission, or under special circumstances, such as when it is necessary to comply with legal process or protect the rights, property, or personal safety of DotCooperation, its customers, or the public.

We may share aggregated demographic information with our business partners and the press. This is not linked to any personal data that can identify any individual person.

Other processors (vendors, subcontractors, and other similar business partners) are responsible for processing some of the personal data that we receive on our behalf. Use of personal data by these processors is restricted to activities required to perform the delegated functions.

We do not track or collect any sensitive information about you, this includes race, religion, ethnicity and political opinion.

SECURITY

DotCooperation is very careful to protect your information. Data submitted to our website or through our registrars is protected both online and offline. All of our users' personal data is access-restricted, and the servers on which we store personal data are kept in a secure environment.

CONTACT US

If you have any questions about this privacy policy, please contact cooperate@identity.coop .